



# Dimitrios Vasileios Pantazatos



europass

Date of birth: 11/03/1990 | **Nationality:** Greek | (+30) 6955391934 |

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## WORK EXPERIENCE

18/07/2022 – CURRENT – Athens, Greece

**RESEARCH & LEARNING ANALYTICS ASSOCIATE – 100MENTORS**

30/10/2016 – CURRENT – Athens, Greece

**PHD CANDIDATE & RESEARCH ASSOCIATE – NETWORK MANAGEMENT & OPTIMAL DESIGN LABORATORY (NETMODE)**

- Actively participating in Horizon 2020 and Erasmus+ projects
- Creation, Maintenance & Administration of NETMODE's Websites & Infrastructures,
- Proper administration of SSL certificates and licenses as required,
- Development of new web apps in accordance to academic and laboratory needs
- Labs' participation for the undergraduate courses "Network Management – Intelligent Networks", "Queuing Systems & Applications" and for the postgraduate course "Stochastic Processes and Optimization in Machine Learning"

01/10/2016 – 30/10/2021 – Athens, Greece

**IT PROGRAMMING TUTOR – IEK ΑΛΦΑ (IEK ALFA) VOCATIONAL SCHOOL**

Tutor of IT programming & economics

01/05/2019 – 13/01/2022 – Athens, Greece

**E-LEARNING SPECIALIST – HYGIEIA SCIENTIFIC RESEARCH & EDUCATIONAL CLUSTER**

- Organizing e-learning Courses.
- Administration and Development of the Hygieia e-learning Platform.
- Analysis of the Learning data
- Development of new e-learning and blended learning courses.

15/12/2015 – 31/08/2016 – Athens, Greece

**WEB DEVELOPER AND DIGITAL MARKETING ASSISTANT – KORELKO GROUP OF COMPANIES**

- Creation & Administration of Korelko's Group of Companies Websites.
- SEO's ranking optimization of the websites.
- Campaigns advertisements on Google AdWords and Facebook.
- Actively participated in the administration of the Networking Infrastructure of the company.
- Actively participated in the early stages of the development of a custom web-based CRM, in accordance to the business needs.

15/02/2015 – 30/06/2016 – Athens, Greece

**IT PROGRAMMING TUTOR – IEK KORELKO VOCATIONAL SCHOOL**

Worked as an IT Programming & Economics Tutor, with orientation in Unity Game Engine, Web Servers' Administration and Penetration Testing, as well as in Mathematics for Economics & Marketing.

01/11/2014 – 22/04/2015 – Athens, Greece

**NON-PROFIT PROGRAM CO-ORDINATOR – NCDP(NATIONAL CONFEDERATION FOR DISABLED PEOPLE) GREECE**

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- Actively participated in the promotion of the Non-Profit organization within the community.
- Responsible for the overseeing program's staff/volunteers.
- Responsible for the administration management of the Non-Profit program on a specific organization that was implementing the program.

22/06/2009 – 15/02/2014 – Athens, Greece

**CUSTOMER SUPPORT REPRESENTATIVE – ICAP GROUP**

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- Worked as Attika's Gas Company Customer Support representative; extensive usage of SAP R3 (now called SAP ERP Central Component) billing & order fulfilment system.
- Responsible for opening and maintaining customer accounts on SAP CRM & reporting to the sales department.
- Worked as a customer support representative, aiming to resolve product or service problems by clarifying the customer's complaint; determining the cause of the problem; selecting and explaining the best solution to solve the problem; expediting correction or adjustment; following up to ensure resolution.
- Attraction of potential customers by answering product and service questions; suggesting information about other products and services.

● **EDUCATION AND TRAINING**

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31/10/2016 – CURRENT

**PHD CANDIDATE – National Technical University of Athens**

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**Field(s) of study**

- Information and Communication Technologies

<https://www.ece.ntua.gr/en>

15/10/2013 – 30/10/2016

**MASTER'S DEGREE – University of Piraeus**

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**Field(s) of study**

- Informatics

**Thesis:** Introduction to game theory and applications on economics and negotiations

9.61/10 | <https://www.unipi.gr/unipi/en/>

15/10/2008 – 30/09/2013

**BACHELOR'S DEGREE – University of Piraeus**

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Keen on Econometrics, Microeconomics, Macroeconomics, Corporate Management, Monetary policy and Marketing.

**Field(s) of study**

- Business, administration and law

7.35/10 | <https://www.unipi.gr/unipi/en/>

## ● LANGUAGE SKILLS

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Mother tongue(s): **GREEK**

Other language(s):

|                | UNDERSTANDING |         | SPEAKING          |                    | WRITING |
|----------------|---------------|---------|-------------------|--------------------|---------|
|                | Listening     | Reading | Spoken production | Spoken interaction |         |
| <b>ENGLISH</b> | C1            | C2      | C1                | C1                 | C2      |

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

## ● DIGITAL SKILLS

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### My Digital Skills

Programming languages (Python and R program) | UNIX administrator | Machine Learning | Computer Network and Network Security | Relational Databases: SQL | Statistical Analysis (R & SPSS) | WEB: Web Designer, Web Developer

## ● PROJECTS

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01/02/2022 – 31/01/2025

### We-Collab

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The Erasmus+ project WE-COLLAB will directly address challenges that often characterize poorly designed online courses, such as 'Zoom fatigue', higher levels of distractibility and information overload. Non-cognitive challenges will include lack of self-regulation and a sense of being isolated from teachers and peers.

Participation in intellectual outputs related to Learning Analytics, Digital Material Analysis and Infrastructure

31/03/2021 – 28/02/2023

### Success4All

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Project SUCCESS – “Supporting success for all – Universal Design Principles in Digital Learning for students with disabilities” – aimed to support teachers and caregivers who work with students during lockdowns, when digital tools and distance learning are the only media available for attending classes and interacting with peers.

Participation in intellectual outputs related to website development and implementation of the learning platform of the project

01/01/2017 – 31/05/2020

### Up2University

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Up2U is a 36 month long project with 5M € funding that kicked off in January 2017. The project is coordinated by GÉANT and gathers 18 partners from 12 countries across Europe including NRENs, traditional and open universities, infrastructure providers and commercial partners. It aimed to define what kind of barriers prevent freshman university students in succeeding in higher education.

Participation in the work packages: WP2 (Dissemination and Outreach), WP4 (Integrated Application Toolbox), WP5 (Learning Community Management), WP6 (Privacy and Security), WP7 (Pilot Coordination), WP8 (Sustainability and Exploitation of results)

## ● PUBLICATIONS

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**D. Pantazatos, M. Grammatikou, M. Montanari, S. Lariccia, G. Cibulskis, V. Maglaris, "Examining the Impact of a Next Generation Digital Learning Environment (NGDLE) in High School Students Before and During the COVID-19", in Proc. of the 15th International Technology, Education and Development Conference – INTED 2021, Virtual Event, March 2021**

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2021

**M. Grammatikou, M. Montanari, D. Pantazatos, I. Barth, A. Third, S. Lariccia, V. Maglaris, "Progressing from the Emergency to the Optimum in Online Learning: The Switch to Digital Learning in Higher Education During the Ongoing Pandemic Crisis", in Proc. of the 15th International Technology, Education and Development Conference – INTED 2021, Virtual Event, March 2021**

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2021

**M. Montanari, M.A. Santos, A. Third, C. Pellegrini, A. Prasauskiene, S. Lariccia, M. Grammatikou, D. Pantazatos, "Digital Learning for Students with Disabilities in Primary School: from the Management on the Pandemic Emergency Situation Towards a New Normality", in Proc. of the 15th International Technology, Education and Development Conference – INTED 2021, Virtual Event, March 2021**

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2021

**M. Montanari, I. Barth, S. Lariccia, D. Pantazatos, F. Martinez De Carnero, N. Sansone, G. Toffoli, "Using Learning Analytics in a Next Generation Digital Learning Environment to Transition from Face-To-Face to Remote Learning During the Coronavirus Crisis", in Proc. of the 13th Annual International Conference of Education, Research and Innovation – ICERI 2020, Virtual Event, November 2020**

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2020

**M. Grammatikou, N. Sansone, D. Pantazatos, D. Cesareni and V. Maglaris, "The design and redesign of an online socio-constructivist course on Engineering Management: The role of Learning Scenarios and Learning Analytics", Book Chapter in "Cases on Engineering Management Education in Practice" October 2020, IGI Global.**

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2020

**I. Otero, D. Pantazatos, M. Grammatikou and D. Docampo, "Learning Analytics in a Next Generation Digital Learning Environment-Lessons Learned and Experience from Secondary Education Teachers", in Proc. of the 12th International Conference on Education and New Learning Technologies – EDULEARN 2020, Virtual Event, July 2020**

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2020

**I. Otero, D. Pantazatos, M. Grammatikou and D. Docampo, "Open Educational Resources' (OER) Awareness in Secondary Education: Experiences and Lessons Learned from a Course Dedicated to OER", in Proc. of the 12th International Conference on Education and New Learning Technologies – EDULEARN 2020, Virtual Event, July 2020**

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2020

**D. Pantazatos, M. Grammatikou, I. Barth. S. Lariccia and V. Maglaris, "Continuous Professional Development for Secondary Education Teachers to adopt Next Generation Digital Learning Environment Platforms", in Proc. of the IEEE Global Engineering Education Conference - EDUCON 2020, Virtual Event April 2020**

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2020

**I. Barth, J. Barokas, M. Grammatikou, D. Pantazatos, A. Urbaityte and S. Riskiene, "Open Educational Resources for Bridging High School - University Gaps in Academic English Studies", in Proc. of the 14th International Technology, Education and Development Conference - INTED 2020, Virtual Event, March 2020**

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2020

**I. Otero, D. Pantazatos and D. Docampo, "First Steps of Creating an Immersive Scenario for Improving Naval Skills", in Proc. of the 12th annual International Conference of Education, Research and Innovation - ICERI 2019, Sevilla, Spain, November 2019**

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2019

**M. Grammatikou, D. Pantazatos, I. Barth, A. Corleto, N. Sansone and M. Zimniewicz, "Pilots Results: Usage and Lesson Learnt within the First Pilots in Europe", in Proc. of the 11th International Conference on Education and New Learning Technologies – EDULEARN 2019, Palma de Mallorca, Spain, July 2019**

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2019

**I. Otero, D. Pantazatos and D. Docampo, "Good Practices Adopting Copyright for Creating and Reusing OER in NGDLE Environment", in Proc. of the 13th International Technology, Education and Development Conference - INTED 2019, Valencia, Spain, March 2019**

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2019

**I. Hatzakis, M. Grammatikou, A. Castro, P. Szegedi and D. Pantazatos, "UP2U, Bridging the Gap between Schools and Universities through Informal Education: The First Minimum Viable Product/Feedback and Evaluation from the Users during the First Pilot Training", in Proc. of the 10th International Conference on Education and New Learning Technologies – EDULEARN 2018, Palma de Mallorca, Spain, July 2018**

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2018

**D. Pantazatos, C. Marinos, K. Giotis, A. Vekris, M. Grammatikou and V. Maglaris, "SelCont: Synchronized E-Learning Content Toolkit ", in Proc. of the 12th International Technology, Education and Development Conference - INTED 2018, Valencia, Spain, March 2018**

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2018