

Dimitris Pantazatos

AI & DATA SOLUTIONS LEADER | APPLIED AI & DIGITAL TRANSFORMATION

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AI & Data Solutions Leader with 10+ years of experience across applied AI, data architecture and digital platforms, operating at the intersection of technology, operations and business. Proven track record in designing and delivering production-grade AI systems in enterprise environments, with end-to-end ownership of technical architecture, ML pipelines, cloud-first deployments and release readiness. Acts as hands-on technical lead, shaping standards for quality, security and MLOps, while mentoring multidisciplinary teams and influencing technology decisions beyond direct reporting lines.

PROFESSIONAL EXPERIENCE

AI & Data Solutions Manager, Hellenic Telecommunications Organization

March 2025 – Present | Athens

- Own the end-to-end technical design and delivery of scalable AI & Data solutions, from architecture and ML pipelines to cloud integrations and production readiness.
- Take autonomous technical decisions on solution architecture, technology stack, ML approaches, and cloud services within the Azure ecosystem.
- Define and enforce standards for MLOps, monitoring, validation, security, and release readiness across AI and data solutions.
- Act as hands-on technical lead, guiding Software, Data, and DevOps engineers and influencing technical standards beyond direct reporting lines.

Key Contributions:

- Co-designed and productionized DoRe (Document Recognition & Processing), an AI-driven invoice processing system supporting core procurement and finance operations.
- Designed and led the implementation of agentic AI solutions tailored to diverse client needs, including business analysis, HR use cases, procurement workflows, and RFP management.
- Established validation rules, error handling, alerts and human-in-the-loop controls, reducing manual processing effort and error rates.

AI & Data Solutions Architect, 100Mentors

July 2022 – March 2025 | Athens

- Designed and implemented AI- and data-driven solutions supporting the company's core products.
- Led data strategy initiatives to ensure data quality, security and consistency across analytics and BI layers.
- Evaluated emerging AI, ML and data technologies, introducing tools and frameworks that enhanced product capabilities.

LINKS

[Personal Website](#)

[Google Scholar](#)

EDUCATION

Master of Business

Administration (MBA)

Athens University of Economics and Business | 2025 – Present

MSc in Big Data Analytics

University of Derby | 2022 – 2023

MSc in Informatics

University of Piraeus | 2013 – 2016

BA in Economics

University of Piraeus | 2008 – 2013

CORE SKILLS

- Applied AI & Machine Learning (production systems)
- AI & Data Architecture (end-to-end design)
- Cloud-first Solutions (Azure ecosystem)
- MLOps & Release Readiness
- Data & ML Pipelines
- AI Integration with Business Applications
- Technical Leadership & Mentoring
- Stakeholder Collaboration (IT, Procurement, Legal)
- Process Automation & Digital Transformation

CERTIFICATIONS

- Azure Data Scientist Associate (2025 - 2026)

- Acted as technical lead for a team of Data Analysts and Software Engineers, providing mentoring, code reviews and guidance.

Research Associate, Network Management & Optimal Design Laboratory

October 2016 – October 2026 | Athens

- Participated in multiple EU-funded projects (Horizon 2020, Erasmus+) with responsibilities spanning AI/ML, data analysis and digital infrastructure.
- Contributed to work packages related to Learning Analytics, Digital Material Analysis, networked platforms and AI-enabled services.
- Designed and maintained laboratory web platforms and digital infrastructures, including security and system administration.
- Supported undergraduate and postgraduate teaching activities in courses related to intelligent networks, stochastic processes and ML optimization.

E-Learning Specialist, HYGIEIA Scientific Research & Educational Cluster

May 2019 – January 2022 | Athens

- Designed, developed, and administered e-learning platforms and blended learning courses.
- Analyzed learning data to improve course effectiveness and user engagement.

EARLIER CAREER (SELECTED)

- **IT Programming Tutor** | IEK ALFA & IEK Korelko (2015-2021)
- **Web Developer & Digital Marketing Assistant** | Korelko Group (2015-2016)
- **Non-Profit Program Coordinator** | NCDP Greece (2014-2015)
- **Customer Support Representative** | ICAP Group (2009-2014)

- **Azure AI Engineer Associate** (2025 - 2026)
- **FinOps Certified Practitioner** (2025 - 2027)

SELECTED PROJECTS

- **GN5-2 (Horizon Europe)** | AI & Data Solution Architect (WP6)
- **SOULSS (Erasmus+)** | Learning Analytics & Digital Infrastructure
- **WE-COLLAB (Erasmus+)** | Learning Analytics & Digital Platforms
- **Up2DigiSchool (Erasmus+)** | Learning Scenarios & Analytics
- **SUCCESS4ALL** | Inclusive Digital Learning Platforms
- **Up2University** | Large-scale EU project (5M€), multiple work packages

LANGUAGES

Greek: Native, **English:** C2